

IPS Hessen

ZAV- INTERNATIONAL PLACEMENT SERVICES

DEPARTMENT OF GERMAN FEDERAL EMPLOYMENT AGENCY

On behalf of the Hotels **Hilton Frankfurt Airport and Hilton Garden Inn Frankfurt Airport** in
Frankfurt am Main/Germany
we are looking for

Guest Service Agent (m/f)

Team Members like you are:

open-minded, professional and motivated to provide international guests with an unforgettable experience.

What will I be doing as Guest Service Agent (m/f)?

The Hotel offer you the opportunity to gain experience in Europe's leading airport hotels. Discover the world of the international airport hospitality and have your career take off. As a Guest Service Agent, you strive to make every hotel stay of the guests special. Be part of the team at the Front Desks of Hilton Frankfurt Airport & Hilton Garden Inn Frankfurt Airport or act as the main contact person in the great Hilton Executive Lounge, at the Business Center or at the Operator.

What are we looking for?

A Guest Service Agent serving Hilton brands is always working on behalf of the Guests and working together with other Team Members. To successfully fill this role, you should maintain the attitude, behaviors, skills, and values that follow:

- You have a naturally positive and polite attitude
- Good written and verbal communication skills towards the guests and within the team
- Delivering a high standard of customer service is your highest priority
- Even in more hectic situations, you remain calm and always have a smile on your face
- You are a team player, but also able to work on your own
- Willingness to learn more about the Front Office department
- You are able to communicate in the English and German language (at least level C1)

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What offers the Hotel Company for you?

- Flat hierarchy to ensure efficient and clear communication on all levels
- Frequent feedback on your performance to support your personal development
- Internal opportunities for promotion and the possibility of starting a career with Hilton
- Access to the Hilton University with thousands of learning opportunities
- Monthly internal trainings
- Work uniform will be provided and cleaned by the hotel
- Worldwide overnight accommodations in all Hilton hotels (at employee rates)
- Delicious meals in our Team Member Restaurant

Salary depending on qualification and experience, starting gross 1800 Euro up to 2200 Euro per month

All the above is waiting for you and we are looking forward to receiving your application!

Employer:

Hilton Frankfurt Airport & Hilton Garden Inn Frankfurt Airport, THE SQUAIRE, Frankfurt/Germany

Inform yourself about the Hotel:

<http://www.hiltonhotels.de/deutschland/hilton-frankfurt-airport/>

We are looking forward to your application!

You are planning your future in Germany and you meet the above-mentioned demands?

Please send us your CV in format EUROPASS (www.europass-info.de) together with your certificates and employment reference letter, motivation letter to our E-Mail

ZAV-IPS-Hessen@arbeitsagentur.de