

****Please note that the position is based in Sofia, Bulgaria and we will help you to relocate***

You are an enthusiastic and adventurous person? Are you ready for new challenges?

If your answer is YES – then here is a role for you– join the leader in the CX (Customer Experience) industry **TELUS International Bulgaria!**

As a **Technical Solutions Consultant with Italian and English** you will be a part of a great team and all together will:

- Deliver outstanding client service
- Achieve great customer experience and satisfaction
- Identify and understand user needs
- Assist with general inquiries, product support, and troubleshooting via phone, e-mail, and chat

As a candidate, you do not need to have experience in a similar role but you should be fluent in **Italian** and able to demonstrate a keen interest in technologies and have excellent communication skills.

In Return, We Offer:

- **Relocation assistance**
- Fully paid training sessions
- Stable job and career development opportunities
- Attractive salary
- Additional health insurance
- 50+ benefits and services to choose from
- Positive international working environment
- Support and learning
- Employee referral bonuses

We care about the well-being of our employees, invest in their future growth, and encourage fun and team-building projects!

It sounds like the perfect job for you, apply now!

About us: *TELUS International Bulgaria is a publicly-traded company (NYSE & TSX: TIXT) and is the largest employer in the CX (Customer Experience) industry in the country with over 4,000 team members. The company provides a broad portfolio of services - designing, building, and delivering next-generation digital services, AI solutions, customer experience, and much more. The company's primary focus is strict adherence to all our clients' procedures and practices. We are an independent*

outsourcing services provider and do not function as a local representation of our partners.

Send your CV to **SourcingBG@telusinternational.com** or apply here:

https://jobs.telusinternational.com/en_US/careers/Pipelinedetails?pipelineId=11688&source=%5BTIB%5D+EURES&tags=eures.it%7Citalian