



## EURES VACANCY NOTIFICATION FORM

### Information about the employer

Name of employer:*	TELUS International Europe
Contact*	<b>All application documents for the pre-selection should be sent <u>only</u> to <u>EURES Bulgaria</u>.</b>
Your personal data:*	Your personal data is processed by the Employment Agency (EURES Bulgaria), as a personal data administrator, in accordance with current national legislation. You can learn about the Privacy Policy which contains the reason and the purposes for the processing of personal data, types of data, third parties having access to them, storage terms, rights and contact details at <a href="https://www.az.government.bg/pages/politika-za-poveritelnost-i-zashtita-na-lichnite-danni">https://www.az.government.bg/pages/politika-za-poveritelnost-i-zashtita-na-lichnite-danni</a> and in any of our offices.
Address : *	
Country:*	Bulgaria
Telephone number:*	
Fax:	
E-mail:*	
Web site:	
Type of activity :	BPO
Commercial registration :*	
Date of registration:	

### JOB DETAILS

Title of vacancy*	<b>Travel Sales Advisor with Italian and English</b>
Vacancy description*	<b>#FEEL GOOD WITH US!</b>  TELUS International Europe is a multilingual contact center, BPO (business process outsourcing) and ITO (information technology outsourcing) provider, delivering high-quality services since 2004. The company has more than 5,500 team members across nine delivery centers: Sofia and Plovdiv (Bulgaria); Bucharest and Craiova (Romania); Cork and Dublin (Ireland), as well as offices in Manchester and Cannock (England). TELUS International Europe offers contact center solutions, ITO and innovative customer service support for global customers in over 35 languages.  If traveling is your greatest passion and you are dreaming of working for one of the world's largest online travel companies. Then you are ready to join our amazing team as a:

	<p><b>Travel Advisor with Italian and English</b></p> <p>Do you love people, travel, and sales? Come to join our energetic sales team with one of the fastest growing online travel agencies in the world! If you like fast-paced, dynamic work environments with the opportunity to shine like a star than this job is for you! We are only looking for the best of the best to join our highly professional team. Apply today – be that person that makes the difference! You will be a sales agent servicing an inbound telephony sales line for one of the world’s largest global online travel agencies. A key part of this role is to use your travel and sales skills to locate flights, hotels, upsell, cross-sell ancillary services, and create new bookings.</p> <p><b>We offer:</b></p> <ul style="list-style-type: none"> <li>• Stable job (permanent labor contract)</li> <li>• Competitive salary for the local market</li> <li>• Opportunity to plan your own working schedule</li> <li>• Career development opportunities</li> <li>• Great relocation package: Airplane Tickets / Transportation from Airport / Up to one month Free Accommodation in a hotel</li> <li>• Meal tickets shall be granted monthly</li> <li>• International modern working environment</li> <li>• Special Discounts &amp; Offers for all employees</li> <li>• Employee referral bonus</li> <li>• Positive environment</li> <li>• Supportive work-life balance policies</li> <li>• Continuous assistance and learning</li> <li>• Employee Relations team to help new hires integrate in the local lifestyle and culture.</li> </ul> <p><b>If this opportunity sounds appealing to you, please send your CV!</b></p> <p>* By submitting your application you are immediately involved in the assessment process. If you complete all steps successfully, you can directly schedule your own interview. We can’t wait to meet you!</p>
Number of vacancies*	10

**Main employee’ s duties and responsibilities**

Education:	High School
Professional qualification	Not required
Experiences required:	No
<b>Language skills:</b>	Italian, English
driving-licence:	No

*EURES (European Employment Services) is a co-operation network between the European Commission and the Public Employment Services of the EEA Member States and other partner organisations, that provides information, advice and recruitment services for the benefit of workers and employers wishing to benefit from the principle of the free movement of persons*

Others:	
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### Terms and conditions of hiring

Weekly wage	
Estimated net month salary	900-1800 BGN (gross)
Location of working place:	Sofia
Estimated date of employment:	
Type of contract*	Permanent
Working time/ hours per day	8 hours
Working hours per week	40
Shifts and work on days off:	Yes
Accommodation	N/A
Meals:	Monthly food vouchers
Travel costs to the country	Yes (up to 150 euro)
Other:	

### How to apply

Documents required by employer (i.e. cover letter, CV, etc.):	CV
Language of documents to be submitted: (official EU languages only):	English
Where to send documents required by employer (postal address, email, fax number, etc.)	S.Nedkova@az.government.bg
Vacancy is current until:	Until the end of the year

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