



UNOPS (United Nations Office for Project Services), the operational arm of the United Nations, supporting the successful implementation of its partners' peacebuilding, humanitarian and development projects around the world

IS URGENTLY SEEKING

1 (ONE) ICT Senior Assistant (IT Infrastructure - Systems Assistant)

Responsibilities:

The ICT Senior Assistant (IT Infrastructure - Systems Assistant) will carry out his/her tasks within the Platform Support Unit in the Field Technology Service (FTS) at the UN ICT Facility, **Valencia** (UNICTFV). Under the overall supervision of UNOPS Information Systems Ocer, the incumbent works under the guidance of the Chief Infrastructure and Operations Section in the UNGSC Valencia, Spain, provides specific expertise in the operations of the IT infrastructure supporting the UN SAP Enterprise Resource Planning (ERP) under the hybrid cloud computing strategy.

This support includes but is not limited to the following components of the back-end IT infrastructure: storage arrays, backup storage arrays, servers, SAN switches, virtualization, operating system, cloud services and tools to monitor performance, availability and capacity of the environment.

This is a position in UNOPS for supporting projects carried out for or in the United Nations Secretariat. The incumbent of this position will be a sta member of UNOPS under its full responsibility.

Functional Responsibilities

Under the overall supervision of the UNOPS Senior Programme Manager, the incumbent works under the guidance of the Chief Infrastructure and Operations Section in the UNGSC and will report to the Information Systems Ocer or his/her designate and is responsible for the following duties:

Summary of Key Functions

1. Linux and Virtualization Support
2. IT Infrastructure and backup
3. Technical Support
4. Knowledge Management
5. Other duties
 1. Linux and Virtualization Support: Provides support to Linux server infrastructure that support ERP mission critical application. Works with the team to maintain virtualization platform infrastructure and provide support to customers.
 2. IT infrastructure and backup : Assists in operating IT infrastructure hardware components like: servers, storage, SAN switches, etc that support ERP mission critical application. Operates backup software and infrastructure that support ERP mission critical application
 3. Technical Support: Contributes to develop scripts for operation process automation based on systems engineering and configuration management frameworks. Assists on the deployment of several projects,

including hands-on configuration of complex components. Contributes to solve complex problems related to IT infrastructure. Participates in on-call rotation that includes afternoon working hour shifts.

4. Knowledge Management: Continually explores, evaluates and recommends advanced technologies to provide higher quality service, scalability and modern architectural standards.
5. Other duties: Performs other duties as may be reasonably required and in line with the incumbent's scope of services above.

Impact of results:

The result of work of the ICT Senior Assistant (IT Infrastructure - Systems Assistant) impacts directly on delivery of services that satisfy the requirements of the Department as well as the performance of the services implemented in the DPO and Peace Keeping and Special Political Missions and headquarters. It will also ensure proper processes and methodologies are followed and implemented according to the latest of the industry standards. The incumbent is responsible for ensuring activities for all global locations are in line with the overall business targets and UN policies, rules and regulations.

Education/Experience/Language requirements

Education:

High school diploma or equivalent is required.

University Degree (Bachelor's or Master's) may substitute for some of the required number of years of experience.

Experience:

Required:

5 years of experience with Linux technologies and their use in delivering secure, highly available, mission critical enterprise-class solutions.

Desirable: (The following experience **is optional**. Candidates who do not have it are welcome to apply) Experience with virtualization and related technologies in complex and multilocation environments (e.g. VMware, vSphere replication, VMware SRM, etc). Basic understanding of network concepts such as switches, routers, firewalls, load balancers; Knowledge of configuration management systems like Ansible. Experience with infrastructure as code, preferably Terraform.

Language:

Language skills: **English fluent**, *knowledge of another UN official language is a plus* (Arabic, Chinese, French, Russian, Spanish)

Job offer:

Location: **Valencia, Spain**

One-year fixed contract, renewable based on performance

GS (General Service Category), G5, more information: <https://jobs.unops.org/Pages/About/WhatWeOffer.aspx>

How to apply:

Applicants should apply at the following link: <https://jobs.unops.org/Pages/ViewVacancy/VADetails.aspx?id=21407> By **24th March 2021**, and send an email to eurespuglia@regione.puglia.it to inform us about the submitted application.