



David Kennedy Recruitment, an agency specialized in multilingual profiles throughout Europe, UK-based,

IS URGENTLY SEEKING
6 (six) Customer Care Italian speaking
EURES ref ID:1467125

Job description:

- Assist viewers through phone and/or chat regarding different queries
- Provide account and application support to viewers namely with regards to software functionality
- Provide technical support and troubleshoot of system configurations and network settings
- Provide accurate and real-time responses to the viewer's inquiries.

Required Skills:

- Native or Proficient **Italian**
- **Fluency in English (B2)**
- Passionate about entertainment and media enterprise
- Excellent communication skills coupled with empathy, team spirit and customer-oriented
- Familiarity with digital streaming services and devices
- Have a positive and can-do attitude
- Previous experience in Customer Service is highly valued

Job offer:

Initial 6-month contract with view to extend

Location: **LISBON -PORTUGAL**

- Opportunity to professionally grow in a unique start-up project
- Competitive wages (14 monthly payments per year)
- Performance bonus
- Health insurance with a dental plan (after 6 months contract)
- Relocation package – Six months accomodation, help setting up tax and bank account documentation, and reimbursement of your flight ticket.

How to apply:

Please send your application (**meaning a cv in English ONLY**) to David@DavidKennedyRecruitment.com and cc eurespuglia@regione.puglia.it , quoting the EURES ref ID in the subject ASAP, by 30.09.2020